

# TPL-PH12

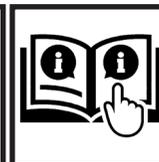
## PROFESSIONAL POWER WAND FOR CARPET CLEANING

OWNER'S/OPERATOR'S MANUAL



*Trusted  
Clean*

*CleanFreak*  
.com™



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FOR COMMERCIAL USE ONLY

REVISION 10-12-18

## UNPACKING YOUR NEW TRUSTED CLEAN TPL-PH12 POWER WAND::

When your package is delivered, check the carton carefully for signs of rough handling. If the TPL-PH12 is damaged, notify the carrier immediately and request an inspection. Be sure to keep the carton, packing inserts, packing lists and carrier's receipt until the inspector has verified your claim.

CLEANFREAK's liability ceases when the carrier picks up the shipment. However, our customer service staff will be happy to furnish any information needed in connection with the claim and will attempt to expedite a resolution.



## PLEASE READ BEFORE OPERATING YOUR NEW TPL-PH12:

Read the manual carefully and completely before attempting to operate the unit. This manual has important information for the use and safe operation of the machine. Keep this manual handy at all times.

This equipment has been engineered and manufactured to provide excellent performance and service. To ensure that your equipment will continue to perform as intended:

- Maintain equipment regularly- following the suggested maintenance schedule provided.
- Use only original OEM parts when servicing.
- Operate equipment with care.

If additional information is needed, please contact CLEANFREAK at: 800.826.4405 or email [customerservice@cleanfreak.com](mailto:customerservice@cleanfreak.com)

All information and specifications printed in the manual are current at the time of printing; however because of CLEANFREAK's policy of continual product development, we reserve the right to make changes at any time without notice.

## FAILURE TO COMPLY WITH THE FOLLOWING WARNINGS AND INSTRUCTIONS WILL VOID THE WARRANTY.

### WARNING!

- Make sure the machine is plugged into an electrical outlet with the same voltage and frequency rating as shown on the nameplate of the machine. Do not attempt to plug a 115 volt machine into a 230 volt outlet.
- Do not immerse or use this machine in standing water. Such use can cause electric shock.
- Do not use to pick up flammable or combustible liquids such as gasoline or use in areas where they may be present.
- Do not expose machine to freezing temperatures.
- To avoid electric shock, do not expose the unit to rain- store indoors only.
- Connect to a properly grounded outlet only. See "Grounding Instructions."
- Turn off all controls before unplugging.
- Do not use without filters in place.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair and anything that may reduce air flow.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches or hot ashes.
- Do not use machine for dry vacuuming. This machine is not outfitted with a fine dust filter and it will damage the vacuum motor( s ).
- All servicing of CLEANFREAK equipment should be performed only by CLEANFREAK authorized service centers.
- Keep hair, loose clothing, fingers an all parts of the body away from openings and moving parts.
- Use extra care when cleaning on or around stairs.
- Do not use replacement parts other than those specified in the parts list. Proper function of the machine could be affected if substitutions are made.
- Follow maintenance schedule strictly.

## GROUNDING INSTRUCTIONS:

This piece of equipment must be grounded. Should an electrical malfunction occur, grounding provides a path of least resistance for electrical current- reducing the risk of electric shock. This piece of equipment is furnished with a cord that has a grounding conductor and grounding plug. The grounded plug must only be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

Connecting the equipment to an improperly grounded outlet can result in an increased risk of electric shock. A qualified electrician should be consulted if you are unsure that the outlet is properly grounded. Do not modify the plug provided with the equipment. If it will not fit the outlet, have a proper outlet installed by a qualified electrician.

This appliance is designed for use on a 120-volt circuit. The grounding plug provided looks like the plug illustrated in Figure 1. Replace the power cord if the grounding pin is damaged or broken.

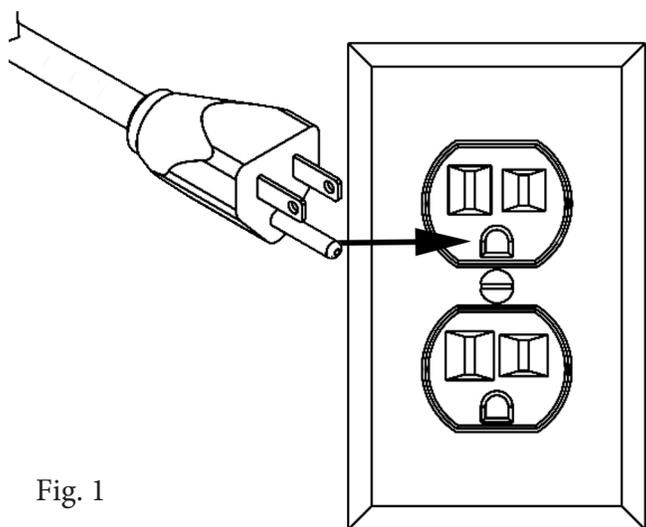


Fig. 1

## DAILY MAINTENANCE:

The TPL-PH12 is engineered and built to require minimum maintenance. But like any machine, it does require some care to keep it in optimum working condition. Careful attention to these maintenance instructions will give you maximum operating performance and life expectancy of the machine.

### **CAUTION: Disconnect the power cord from the outlet before doing any clean up or maintenance on the machine**

1. Keep the machine clean, inside and out including brush and brush chamber.
2. Pour a gallon of clean hot water into your extractor. Turn the pump on and flush the entire system through the spray nozzles for about a minute to prevent alkaline build-up.
3. Quick connect coupler- Spray with silicone lubricant to keep coupler from sticking.
4. If the plunger on the valve sticks, disassemble and spray with silicone lubricant.

## Servicing:

In the event that your heater requires service, please contact CLEANFREAK at:  
800.826.4405  
or email [customerservice@cleanfreak.com](mailto:customerservice@cleanfreak.com)

Do not attempt major repairs yourself. CLEANFREAK will assist you in locating an independent service contractor.

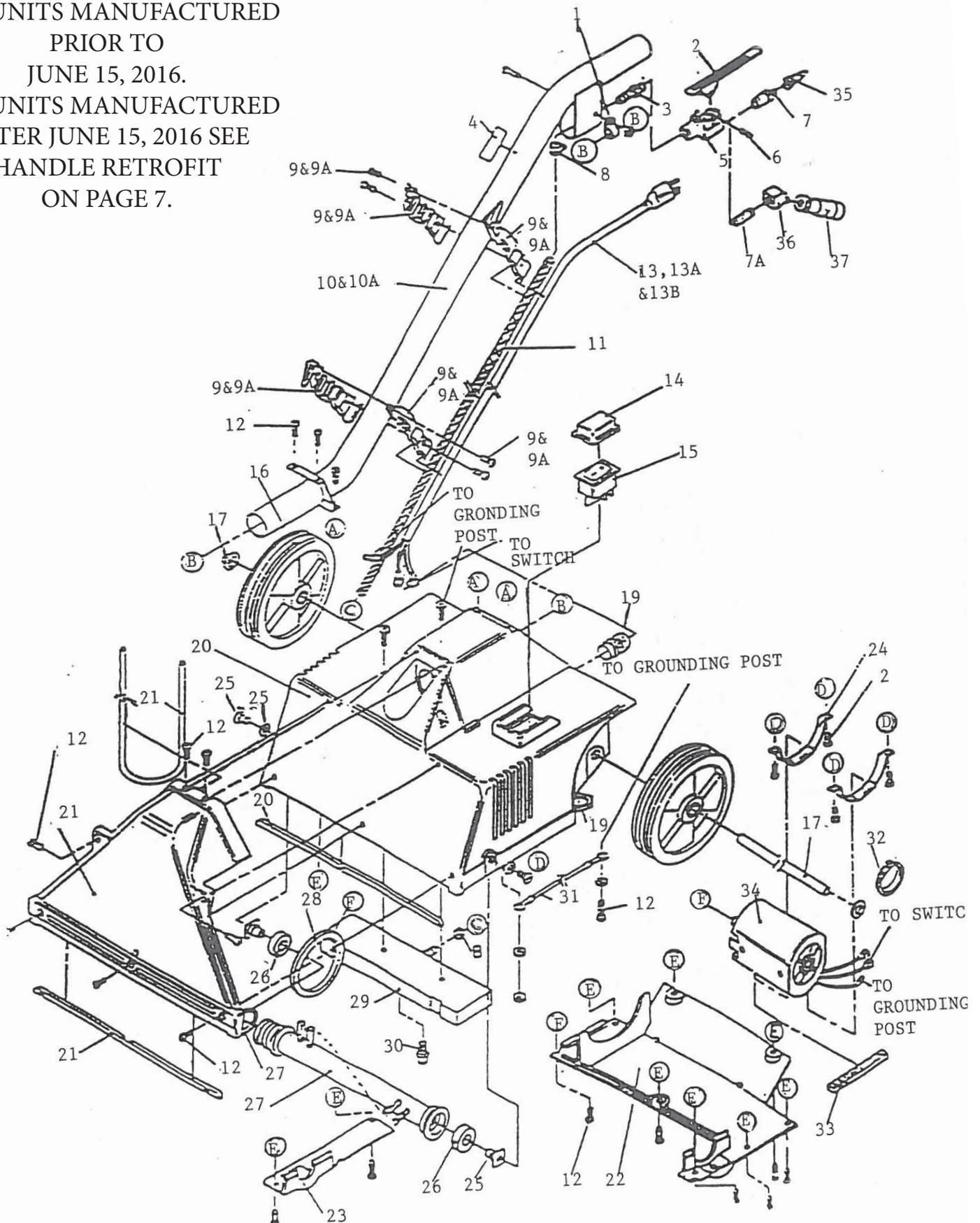
## CLEANING TIPS

- Check the condition of the area to be cleaned. Look for loose carpet, heavily soiled areas, stains or spots and worn areas. Bring these to the attention of the person in charge before performing the cleaning job. Make sure all edges of the carpet are securely tacked in place and all seams are sewn ( or glued) tight. This is your protection against shrinkage.
- Locate an inconspicuous spot on the area to be cleaned. Test carpet for colorfastness before proceeding. Pour the concentrated cleaning solution on the spot, cover with a white towel and place a heavy object on top to absorb the cleaning solution. Wait approximately 10 minutes for any reaction to take place. Remove weight. If there is no color transfer, it should be safe to clean. Apply this procedure if different color-texture carpet is seen in adjacent rooms or areas to be cleaned.
- Remove the furniture from the area to be cleaned. Large pieces can be moved to opposite end of the room from where you start cleaning and replaced when it is completed. After cleaning carpet, place a small square of aluminum foil under the furniture legs to prevent moisture from damaging the finish and avoid dye and rust from transferring to the carpet.
- Clean the area with an upright vacuum. **DO NOT USE THIS MACHINE AS A DRY VACUUM!** Heavily soiled carpet or areas of concentrated foot traffic should be treated with recommended pre-spotting or pre-spray chemicals. If a spotter is used, follow label directions exactly. Do not allow any spotter or prespray to dry on the carpet as it may damage the carpet permanently.
- Identify the type of carpet fiber to be cleaned. Most commercial carpet fibers in use are acrylic or nylon based. Best results in cleaning would be obtained if hot water is used to clean these fibers. On the other hand, hot water would shrink natural fiber carpeting, like wool and cotton in particular. Exercise caution when cleaning natural fibers by using cool water, testing for colorfastness and applying the least amount of cleaning solution possible.
- Plan your cleaning route. Start cleaning at the farthest point away from where you plugged the machine and work back towards the outlet so that the cord will not get in the way.

## TO CLEAN CARPET:

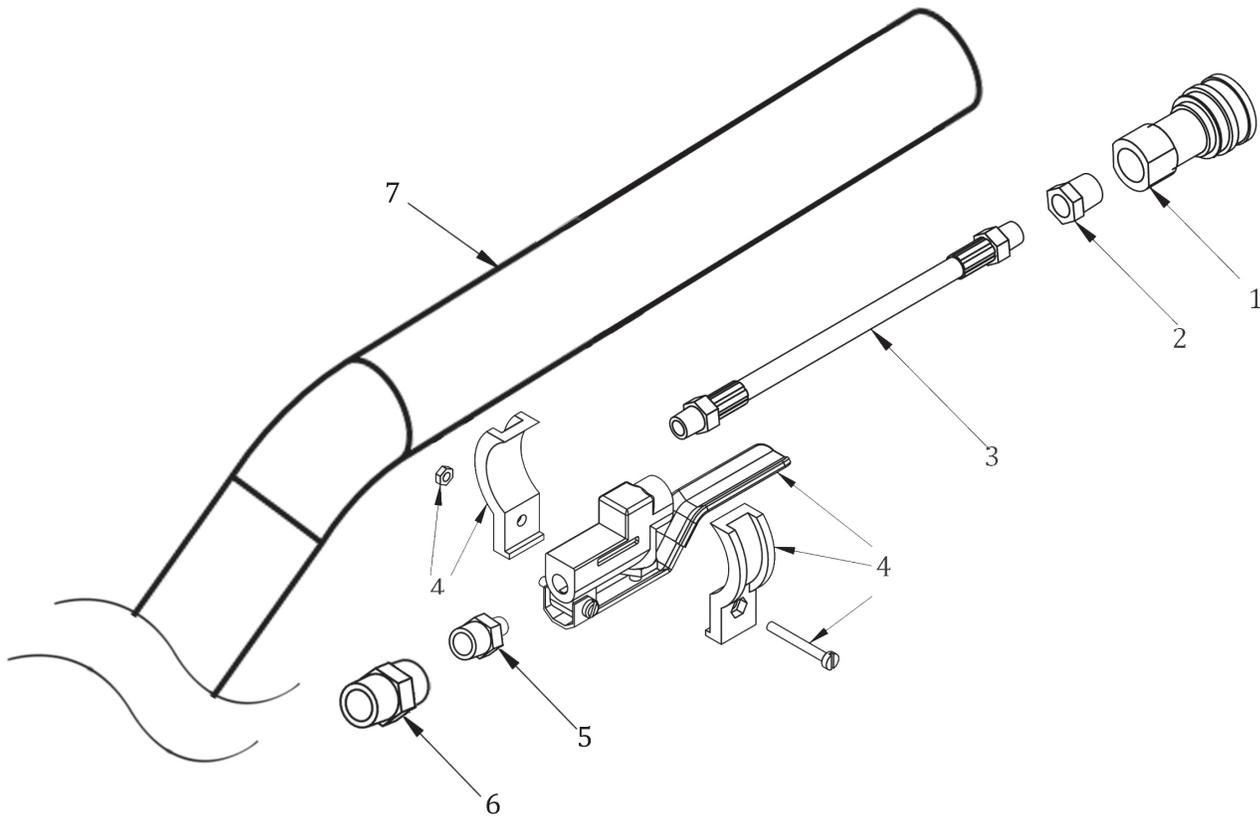
1. Prepare your carpet extractor as necessary.
2. Slide the vacuum hose cuff over the tube end of the wand handle.
3. Connect the male brass fitting on your solution hose to the female brass fitting on the TPL-PH12.
4. Plug the power cord to an approved wall plug receptacle.
5. To clean, depress wand lever while pulling back on the power wand. make overlapping passes to prevent streaking.
6. If necessary, make a dry pass (no solution spray) over the path you just cleaned with the brush still on, to remove as much dirt and solution as possible.

TPL-PH12 BREAKDOWN  
FOR UNITS MANUFACTURED  
PRIOR TO  
JUNE 15, 2016.  
FOR UNITS MANUFACTURED  
AFTER JUNE 15, 2016 SEE  
HANDLE RETROFIT  
ON PAGE 7.





## 02382A Retrofit kit



1. A00102 Female Q.D. 1/4F to 1/4FP
2. A00168-18 Brass Bushing 1/4M x 1/8F
3. 11527A-PW 1/8 High Pressure Hose Assy
4. G13658 Valve With Bracket
5. A00114B Hex Nipple 1/4MP X1/8MP
6. A12964 1/4 brass coupler
7. D02382 Wand Handle



